

Provider Roles Infographic

A simple map of rendering, billing, referring, supervising, and facility/provider role details.

TYPE Infographic

WHO Medical VAs, billers, AR specialists, schedulers, and claim beginners.

WHEN Use when reviewing claim/provider fields, referrals, authorizations, or payer follow-up notes.

HOW Compare each role and ask which provider detail must match the claim, authorization, referral, or payer rule.

Workflow stage: Claim setup - provider, referral, auth, and claim form accuracy

Rendering

Provider who performed or directly delivered the service.

Billing

Provider/entity submitting or receiving payment according to claim setup.

Referring

Provider who sends or directs the patient when referral rules apply.

Ordering

Provider who orders certain tests, supplies, services, or items.

Supervising

Provider tied to supervision rules when required by setting/SOP.

Facility

Institution/location context may affect claim type, provider fields, and payment logic.

COMMON MISTAKE AVOIDED

Avoid using one provider name everywhere without checking the actual role required by the claim or payer.

NO-PHI REMINDER

Do not use or enter real patient names, dates of birth, insurance IDs, member IDs, claim numbers, medical record numbers, addresses, phone numbers, diagnoses, treatment details, login details, or protected health information. Use fictional data only when practicing.

EDUCATIONAL DISCLAIMER

This resource is for beginner-friendly healthcare admin education only. It is not medical advice, legal advice, coding certification, payer-specific billing authority, a replacement for employer training, or a guarantee of employment. Always verify current requirements with official sources, employer policy, payer rules, client instructions, and updated guidance.

SOURCE / REVIEW NOTE

This beginner resource explains general claim and billing workflow concepts. Requirements can vary by payer, plan, provider type, specialty, place of service, contract, and current policy. Last reviewed: July 2026.